Enhanced Access Review Committee Agenda June 9, 2009 3 PM – Room 224

- 1. 38 Service Request-eCheck.doc
- 2. 39 Marion County Property Tax Payment Processing Request.doc

The next Enhanced Access Review Committee Meeting is scheduled for June 17, 2009

INDYGOVOBIZ

SERVICE REQUEST #38

ELECTRONIC CHECK PROCESSING

PRESENTED TO ENHANCED ACCESS REVIEW COMMITTEE

JUNE 2, 2009



Service Request - #38 Electronic Check Processing

Request Overview

LoGO Indiana has been requested to provide electronic check, known as eCheck, processing as a payment option for online and in-person transactions.

Business Case

The online services offered through LoGO Indiana are available to users by subscription login or instant access via processing a credit card. LoGO Indiana has been requested to provide an additional, flexible payment option for instant access users. Processing eChecks, is the option LoGO Indiana recommends. The eCheck fee would be in addition to any statutory charges and other enhanced access fees approved by the Enhanced Access Review Committee (EARC). It is recommended any agency currently accepting fees by credit card be allowed to add eCheck processing to their services through this service request. All new services will be presented to the EARC for approval.

Fee Authorization

This service request is submitted in accordance with the Indiana statutes governing access to public records, the Consolidated City of Indianapolis/Marion County Ordinances, the Enhanced Access Review Committee (EARC) of the Information Technology Board policies, the contract between the Consolidated City of Indianapolis and Marion County and LoGO Indiana, LLC: and LoGO Indiana duties as the Network Manager of IndyBiz.

LoGO Indiana requests the EARC's authorized officer or agent to approve and permit the Network Manager to establish eCheck as an additional payment option for LoGO Indiana services. The requested fees for eCheck processing are:

- \$2.00 per each transaction processed
- Any statutory charges or other approved enhanced fees will apply



Service Request - #38 Electronic Check Processing

Submitted by:		
Ami Guilfoy, LoGO Director	Date	
EARC ACTIONApprove	Deny	
Signed by:		
Chairman/Authorized Representative Enhanced Access Review Committee	Date	

INDYGOVOBIZ

SERVICE REQUEST #39

PRESENTED TO ENHANCED ACCESS REVIEW COMMITTEE

JUNE 2, 2009



Service Request - #39

Marion County Treasurer Property Tax Payment Processing

Request Overview

LoGO Indiana will provide credit, debit card for Visa, MasterCard and American Express and eCheck (also known as Automatic Check Withdraw, please see Service Request #38 for further details) payment processing for online property tax payments for the Marion County Treasurer's Office. This was requested by the Marion County Treasurer's Office and was done so in the effort to save taxpayer's money by lowering online payment processing fees.

Business Case

The online property tax payment service will be offered through LoGO Indiana and available to citizens wishing to make a full or partial payment via credit/debit card or eCheck processing. Participation in the Visa Tax Payment Program is underway to ensure compliance for Visa cardholders.

Fee Authorization

This service request is submitted in accordance with the Indiana statutes governing access to public records, the Consolidated City of Indianapolis/Marion County Ordinances, the Enhanced Access Review Committee (EARC) of the Information Technology Board policies, the contract between the Consolidated City of Indianapolis and Marion County and LoGO Indiana, LLC; and LoGO Indiana duties as the Network Manager of IndyBiz.

The requested fees for payment processing for this service are:

- \$2.50 per each transaction processed for eCheck transactions
- \$2.50 per each transaction processed for credit, debit card processing plus 2% processing fees incurred for processing payment.

Example payments:

eCheck

Property Tax:	\$100.00
eCheck Processing & Instant Access Fee:	+ \$ 2.50
Total charge:	\$102.50

Credit/Debit Card

Property Tax:	\$100.00	
Credit/Debit Instant Access Fee:	+ \$ 2.50	
Subtotal:	\$102.50	
* 2% processing fee:	+ \$ 2.05	
Total Charge:	\$104.55	

Funds available for deposit to the Enhanced Access Review Committee under the current contract are:

eCheck=10% of \$0.50= \$0.05 per transaction Credit/Debit= 10% of \$2.50= \$0.25 per transaction



<u>Service Request - #39</u> Marion County Treasurer Property Tax Payment Processing

Submitted by:		
Ami Guilfoy, LoGO Director	 Date	
EARC ACTION Approve	Deny	
Signed by:		
Chairman/Authorized Representative Enhanced Access Review Committee	Date	